

February 1, 2021

## **Web Site Disclosure**

Sterling Federal Credit Union provides a web site in order to provide convenient access to useful information. We hope you find the answers to your questions about the numerous products and services we offer.

When you visit our website our server automatically collects non-identifying information in the aggregate, such as: (1) date and time our site was accessed; (2) domain name and IP address (for example, "aol.com" or "ncua.gov"); (3) web browser used; (4) what pages were accessed; and (5) city, state and country. This information is retained in the aggregate and is used to find out how many people visit our site to help us continually evaluate our browser, and to further assist us in personalizing your experience while using our Website.

We do not gather or save any personal information from our website.

If you choose to contact us via email, your email address will be revealed to us.

Sterling Federal Credit Union will not sell or share your email address with any outside organizations unless we are compelled to do so by law.

The credit union will occasionally use your email address to contact you. We may on occasion inform you of additional information about credit union services we offer.

Private information is required to access Online/Mobile Banking, the Banking service that we provide to members via the internet. Our core data processor, Jack Henry & Associates, provides and supports this service. Their physical and data security ensures information integrity and service reliability. The data center uses firewall technology to separate sensitive data from the public Internet.

To provide greater convenience and access to information, our website may contain links to the websites of other organizations. Sterling Federal Credit Union is not responsible for the content or privacy practices of these other web sites.

Smart Source Solutions, LLC powers our website.

We reserve the right to change this policy at any time by posting a new disclosure.